



catering supplies



We build long term relationships with international partner suppliers to ensure products are sourced responsibly and ethically.



Suppliers and sourcing

Responsible procurement

- ✓ Our sourcing approach is led by an experienced UK procurement team.
- ✓ A comprehensive supplier onboarding process ensures that all partners meet legal, regulatory, and social compliance standards, supported by a rigorous Supplier Questionnaire and the Bunzl group Ethical Sourcing Policy and Supplier Code of Conduct standards.
- ✓ All new suppliers must be approved by the Purchasing Director before trading can commence, ensuring adherence to standards including ethical trading, employment practices, and environmental responsibility.
- ✓ We prefer to work with suppliers holding recognised certifications such as BRC, ISO 9001, ISO 14001, and other relevant standards, demonstrating their commitment to achieving and maintaining quality and compliance.
- ✓ Beyond compliance, we collaborate with suppliers to continuously improve standards and prevent the recurrence of issues.

Ethical supply chain

- ✓ Bunzl takes a proactive, risk-based approach to responsible sourcing, updating our global risk assessment in 2024 and working with over 1,100 suppliers to uphold high ethical standards.
- ✓ Our Shanghai QA/QC team supports Far East imports by auditing suppliers both pre-trading and post-trading to ensure ongoing compliance, with a strong focus on ethical trading and modern slavery prevention.
- ✓ To further strengthen due diligence, we conducted a comprehensive risk assessment in 2024, partnering with supply chain assurance expert LRAQ to score ESG issues including modern slavery, environment, and health and safety.
- ✓ We work closely with key partners to drive product innovation aligned to circular economy principles, and climate change target setting.





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We offer expert, impartial guidance, robust data, and practical tools to support compliance, reporting, and meaningful sustainability progress.



Legislation and compliance

Expert guidance and industry engagement

- ✓ Our dedicated sustainability project team works closely with DEFRA, compliance partners, and industry bodies such as the Foodservice Packaging Association (FPA) to stay at the forefront of evolving legislation, including Extended Producer Responsibility (EPR).
- ✓ We engage customers early through expert-led forums, factsheets, and tailored customer-specific presentations that demystify complex regulatory requirements and clearly outline actions they need to take.
- ✓ Our approach ensures customers can move beyond greenwashing, making informed, substantiated claims that stand up to scrutiny from the Green Claims Code and stakeholders.

Regulations and standards compliance

- ✓ Bunzl and its suppliers must comply with key legislation including the UK Timber Regulations, UK REACH, COSHH, and UK/ EU Regulations on materials in contact with food contact materials (e.g. EU Regulation No. 1935/2004 and EU No. 10/2011).
- ✓ We ensure suppliers are aware of and comply with the requirements of the UK Plastic Packaging Tax and other relevant environmental and social regulations.
- ✓ Our responsible sourcing practices are designed to uphold modern slavery prevention laws and embed ethical, social, and environmental standards across our global supply chains.
- ✓ Through continuous monitoring and targeted supplier engagement, we aim to maintain the highest standards of regulatory compliance and ethical operation.



Local and global expertise combined

Our local procurement and sustainability teams provide on-the-ground expertise to UK customers, backed by the scale and knowledge of Bunzl's global operations. We ensure that international regulatory trends, product innovation, and risk insights are filtered into practical, UK-specific guidance that customers can use immediately. This combination of local responsiveness and global insight helps our customers plan ahead, remain compliant and understand the challenges they face in this area.



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We help our customers adopt sustainable product solutions, offering line-level product analysis via our Sustainable Future Material Footprint tool.



Product data

New product data

- ✓ Through our careful and thorough new-product listing, we collect extensive product data sets aligned to key regulatory categories, giving customers the reliable information they need for statutory reporting.
- ✓ Every new product or concept is rigorously assessed for fitness for purpose, performance, legislative compliance, and alignment with market needs. Claims are carefully verified by our Innovation and Sustainability Buyer, Head of Compliance and Sustainability Team before any product is introduced to customers.
- ✓ Accreditation and product claims must be evidenced by our supplier partners and approved by our Compliance teams and product data verified.

Impact mapping

- ✓ Launched in 2019, our Sustainable Future Material Footprint Tool continues to support customers by mapping material impacts against current and upcoming bans and restrictions.
- ✓ We help customers track their packaging portfolios, identify risk areas, and model more sustainable choices, enabling them to meet both regulatory requirements and internal sustainability targets.

**SUSTAINABLE
FUTURE** 
Footprint Tool

