



catering supplies

Bunzl Catering Supplies

Bunzl Catering Supplies, part of the Bunzl Catering & Hospitality Division, is the leading distributor of disposables, packaging and hygiene solutions to the hospitality and catering sectors in the UK. Delivering to a variety of different customers in both the private and public sector from small independent cafe owners, local health trusts and schools to national hotel and restaurant chains.

Providing the products and expertise to help customers drive increased revenue through innovation and the creative use of branding on disposables and labels. Combined with an extensive range of products and considerable experience, Bunzl Catering Supplies can offer guidance on improving back of house efficiency and improved cost control.

Regional branches in the U.K. and a National Distribution Centre in Birch Coppice Tamworth provide a responsive and flexible local service. Dedicated regional Customer Sales Team in the South, Midlands, North and Scotland provide outstanding customer care from point of order through to delivery. With an ISO 9001 accredited Quality Management System in place, standard operating procedures ensure national consistency and are monitored by a dedicated Quality Manager.

Product Range

Bunzl Catering Supplies is a one-stop-shop facility for disposables, packaging and hygiene solutions with an extensive range of exclusive own brand and leading brand products. First to bring new products to the market, Bunzl Catering Supplies lead the way with a comprehensive range of sustainable products clearly defined as biodegradable, recycled or renewable.

As part of Bunzl plc, Bunzl Catering Supplies is able to draw on global expertise in product sourcing, from a dedicated sourcing office in Shanghai to more local suppliers across Europe and the U.K.



Printed product catalogue containing 1,200 core products

Sustainable
Tableware
Disposables
Food Packaging
Safety & Hygiene
Paper Hygiene
Janitorial
Chemicals
Beverages



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Exclusive brands

Delivering a wide range of great value exclusive brand products without compromise on quality. To ensure product consistency and that our manufacturers conform to the high standards demanded by the Bunzl Ethical Sourcing Policy, the Bunzl Asia Office in Shanghai operates a dedicated vendor compliance team, auditing suppliers, conducting factory audits, evaluating their QA/QC Management and Social Responsibility Management Systems. Additionally, random pre-shipment inspections are conducted on products from our own testing facility; analysing and measuring against a pre-determined specification to national and international standards, the type of material used, proportion of heavy metals, tensile strength, pin hole testing and filler content of plastics amongst others.



Leading brands

Bunzl Catering Supplies deliver a range of leading brands from partner suppliers communicating innovation to the mass market. Partner suppliers may directly support customers with installation and maintenance of dosing equipment and dispensing systems.

Other support may include:

- Product training
- Engineer site support
- Site surveys
- Cost in use analysis
- Samples
- COSHH Safety Data Sheets

Supplier Assessment Questionnaire

Bunzl Catering Supplies work with partner suppliers to ensure that the welfare of workers and labour conditions within their supply chain meet or exceed recognised standards as well as encouraging them to adopt sustainable practices. All suppliers to Bunzl Catering Supplies must have completed a Supplier Assessment Questionnaire.





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Order Capture

Telephone, fax and email order placement

All telephone, fax and email orders are captured by regional Customer Sales Teams, with continuity between the sales teams and the operations teams.

Bunzl Catering Supplies offer a pro-active order capture service whereby a Customer Sales Advisor will call a unit on an agreed predetermined day to secure an order.

When a Customer Sales Advisor captures an order the following information is readily available to them:

- Full customer details including delivery address
- Previous purchase history
- Authorised product list
- Real time stock availability
- Pack sizes and product description

All orders can be easily tracked from order placement to delivery.

EDI order placement

Bunzl Catering Supplies offer full end-to-end EDI solutions development, including purchase orders, acknowledgments, confirmations, invoices, catalogues and price files.

Online ordering

Online web ordering is available to all our customers with facilities including an image catalogue, fast order, regular buys and saved baskets.



ONLINE ORDERING

Bunzl Catering Supplies launched its e-commerce website in 2009.

www.bunzlcatering.co.uk

- ★ 24/7 Ordering
- ★ Quick Search
- ★ Image Catalogue
- ★ Fast Order
- ★ Regular Buys
- ★ Saved Baskets

E-TRADING SOLUTIONS

Bunzl Catering Supplies offer a flexible approach to all e-commerce solutions with a dedicated support team and established relationships with third party providers.

